

## Foundation for MSME Clusters (FMC)

### Privacy Policy

<https://fmc.org.in/> | February 2026

#### 1. INTRODUCTION

This Privacy Policy explains how the Foundation for MSME Clusters (FMC) (“FMC”, “we”, “us”, or “our”) collects, uses, processes, stores, and protects personal data through its official website. FMC complies with the Information Technology Act, 2000, IT Rules, 2011, and the Digital Personal Data Protection Act, 2023.

#### 2. INFORMATION COLLECTED

Personal data may include name, email address, phone number, organisation details, and information voluntarily submitted through forms. Technical data such as IP address, browser type, and usage logs may be collected automatically.

#### 3. PURPOSE OF PROCESSING

Personal data is processed only for lawful and explicit purposes including communication, service delivery, analytics, and statutory compliance.

#### 4. CONSENT

By using this website or submitting information, users consent to processing personal data.

#### 5. DATA PRINCIPAL RIGHTS

Users have the right to access, correct, erase data, seek grievance redressal, and nominate a representative under the DPDP Act, 2023.

#### 6. DATA SECURITY

FMC implements reasonable administrative, technical, and organizational safeguards.

#### 7. DATA RETENTION

Data is retained only as long as required by law or operational need.

#### 8. DISCLOSURE

Personal data is not sold or rented and may be shared only with authorised service providers or statutory authorities.

#### 9. CROSS-BORDER TRANSFER

Personal data is not transferred outside India unless permitted by law.

#### 10. CHILDREN'S PRIVACY

This website is not intended for persons under 18 years of age.

#### 11. GRIEVANCE REDRESSAL

Grievance Officer: Director – Operations

Email: [info@msmefoundation.org](mailto:info@msmefoundation.org)

Location: New Delhi, India

Response Timeline: Within 7 working days

## 12. **POLICY UPDATES**

This Privacy Policy is subject to periodic review and updates.